

EXCELLENCE COMPACT BLACK

User Manual



PN: 6165350_01

Date: 2017-03-07

Content

1- Safety instructions	5
2- Technical specifications	7
2.1 Specifications	7
2.2 Dimensions	8
3- Part overview description	9
3.1 Front view	9
3.2 Interior view	9
3.3 Button functions	10
3.4 Display overview	10
4- Dispenser start up & storage	11
4.1 Dispenser start-up	11
4.2 Dispenser storage	11
5- Product pack handling	12
6- Daily operation	13
6.1 Dispensing a cup of coffee or hot water	13
6.2 Dispensing a pot of coffee (some options not available in all markets)	13
6.3 Drink delivery with pre-selections	14
6.4 Product pack replacement	14
6.5 Filling water tank	15
7- Cleaning	16
7.1 Navigation buttons	16
7.2 Cleaning procedures	16
7.3 Exterior cleaning	16
7.4 Flushing	17
7.5 Cleaning the doser opening and cooler box	18
7.6 Removing and cleaning the mixing tray	19
7.7 Replacing product pack and flushing the outlet	20
7.8 Cleaning the foam air filter	21
7.9 Cleaning the water tank	22
8- USER PROGRAMMING	23
8.1 Activating the operator mode	23
8.2 Operator mode controls	23
8.3 COUNTERS	23
8.4 STRENGTH	24
8.5 DATE/TIME	24
8.6 CLEANING DAYS	24
8.61 Determining cleaning days	24
8.62 Setting "Clean" days	25
8.63 Set days for "Flush"	25
8.7 ECO SETTINGS	26

Content

8.71 ENABLED/DISABLED ECO mode	26
8.72 Setting the ECO start and stop times	26
8.73 Setting the ECO boiler temperature	27
8.8 TELEPHONE#	27
8.81 ENABLED/DISABLED telephone numbers	27
8.82 Set telephone numbers.....	27
8.9 Language	28
9- Troubleshooting.....	29

1- Safety instructions

1.1 Introduction

The following general safety precautions apply to the operation and maintenance of the dispenser and must always be observed. Non-compliance with these instructions or any other safety precautions mentioned in this manual could impair the dispenser's safety features and lead to potentially dangerous situations and dispenser damage for which the manufacturer cannot be held responsible.

Installation, service and programming of the dispenser is restricted to authorized and trained service technicians.

Hazard intensity levels-

There are three different levels of hazard intensity, identified by the signal words DANGER, WARNING and CAUTION. Observe these statements to ensure safety and prevent injury and product damage.

The level of hazard is determined by the following definitions:



Caution:

Alerts against unsafe practices. Observe these warnings to ensure food safety, to prevent minor personal injury, and/or damage to the dispenser.



Warning:

Indicates a potentially hazardous situation which, if not avoided, could result in serious injury or even death.



Danger:

INDICATES AN IMMINENTLY HAZARDOUS SITUATION WHICH, IF NOT AVOIDED, WILL RESULT IN SERIOUS INJURY OR EVEN DEATH.



Note:

Gives additional information which may be helpful during the service procedures or operation of the dispenser.

1.2 General

- Operation, filling and cleaning of the dispenser is restricted to authorized and trained persons. Take care that new staff reads the operator manual carefully before operating the dispenser, and understands the safety and hygiene aspects involved. For quick reference a printed cleaning instruction label or quick reference guide is included.
- You may only use the dispenser according to the instructions in this operator manual for the delivery of drinks. The manufacturer is not liable for any damage or injury resulting from improper use of the dispenser or from non-compliance with the procedures described in this operator manual.
- This dispenser can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure they do not play with the dispenser.
- Cleaning and user maintenance shall not be made by children.
- Installation, relocation (fixed water/drain version), service and programming of the dispenser is restricted to authorized service technicians. The service area is restricted to persons having knowledge and practical

1- Safety instruction

experience of the appliance; in particular as far as safety and hygiene are concerned.

- This dispenser is not suitable for installation where a pressure washer may be used.
- This dispenser must not be cleaned by a pressure washer.
- This dispenser is not suitable for outdoor use.
- Protect the dispenser against running water, splashes, spray or steam, heat and heavy dust.
- The liquids delivered by the dispenser are hot!
- Avoid scalding!
- Keep hands and other body parts away from the dispenser while drinks are being dispensed and during the rinsing program.
- Do not place cups, pots, or containers filled with hot liquids on top of the dispenser.
- There is a risk of being scalded if the cups/pots/containers fall over, take care when handling them.
- Keep sufficient space around the dispenser to get away easily in case of hot liquid splashes.
- Never touch the power supply or power supply plug when your hands and/or the power cord or plug are wet.
- If the power cord of the dispenser is damaged, unplug the power cord and contact your system supplier for replacement.
- The dispenser is designed for indoor installation on a stable flat surface such as a table or a counter. Shield the dispenser from direct sunlight, frost and rain.
- Make sure that there is sufficient space around the dispenser for ventilation, and the front/back/sides are accessible for service.
- Only use water hoses and connections in compliance with local regulations.
- Connect the dispenser to the drinking water line in compliance with local regulations. In case of cold drink options, test the quality of the water supply to ensure delivery of safe cold drinks according to local regulations.
- When connected to a wall outlet power supply, use a grounded safety plug socket in compliance with local regulations. Ensure that the electric circuit is protected by means of a ground fault current safety switch and that the power supply plug remains accessible after installation.

1.3 Transport and storage

- Always store and transport the dispenser in the original packaging.
- Before storing or transporting the dispenser, remove the product packs and place them in a refrigerator, and empty powdered product container and clean (if so equipped)
- Do not leave product packs in the dispenser if you plan to store the dispenser.
- Clean the dispenser.
- Contact your supplier so that an authorized and trained service technician can drain the water from the boiler and protect the dispenser against freezing damage.



Caution:

The dispenser must not be subjected to freezing temperatures during operation, storage or transport.

2- Technical specifications

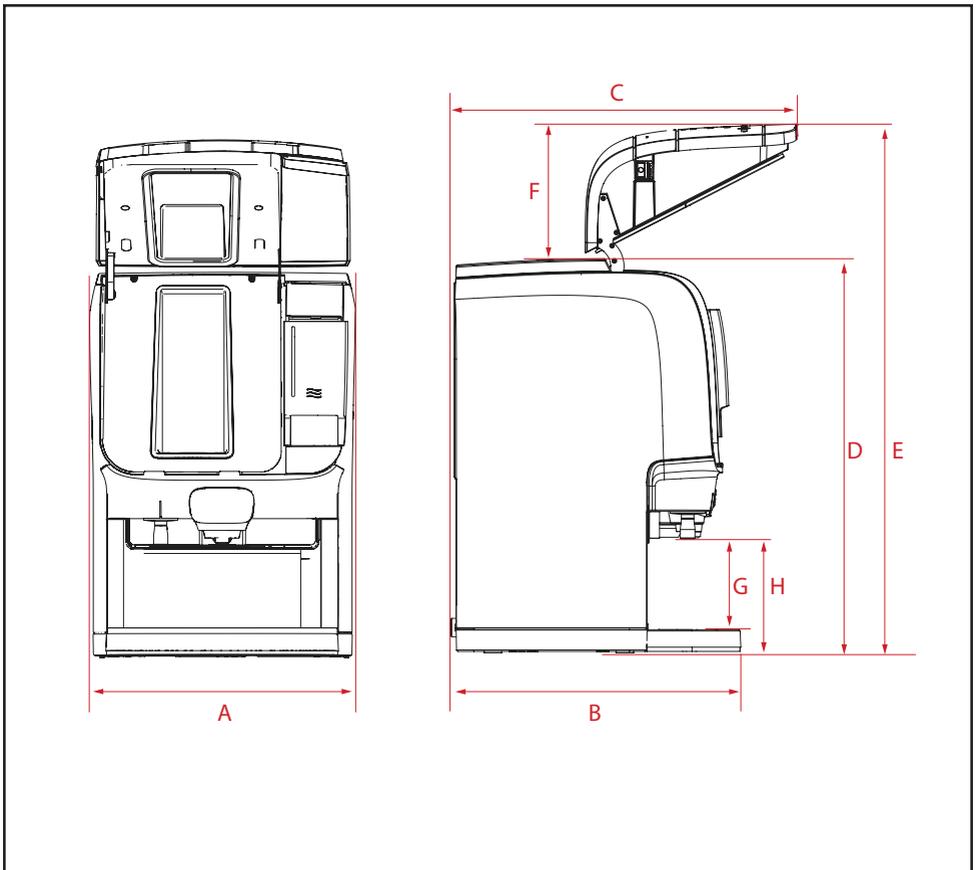
2.1 Specifications

Facts	Description
Weight	24 Kg (Empty) - 24.1Kg (Operational, non-water tank version) <i>25.6Kg (Operational with filled water tank)</i>
Cup	Volume: Factory setting = 125ml adjustable $\pm 10\%$
Pot	Factory Setting = 900ml adjustable $\pm 10\%$ Dispensing time: 110 seconds $\pm 10\%$ Max height: 160ml
Interval between pots	160 seconds (230 V)
Power supply	230V, 50/60Hz
Power consumption	2.1kW - 230V
Capacity	140 cups per hour ($\pm 18.75L$ per hour)
Storage and operating environment	Temperature: 1 - 34°C Humidity: Up to 80%
Cooling compartment	Capacity: 1 x 1.25L packs Temperature : 2°C – 5°C
Boiler	Volume: 1.2L Temperature: Adjustable from 83 – 97 °C
Standard water connection	1/2" or 3/8" supply line with 3/4" BSP connection, potable water supply line with stop valve. <i>Removable water tank volume: 3L</i>
Dynamic water pressure	Min.: 0.08 MPa at 10L/min
Static water pressure	Max: 1.0 MPa
Maximum noise level	< 49 dB(A)

2- Technical specifications

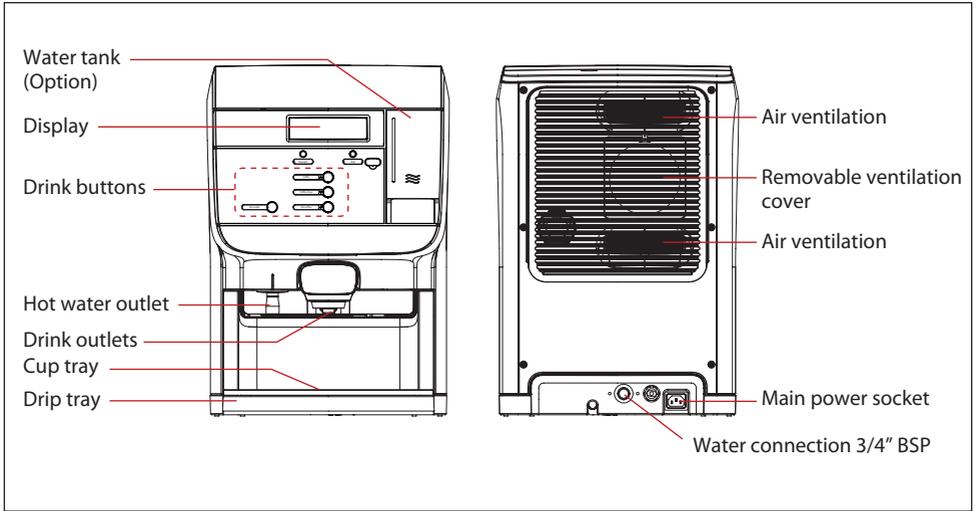
2.2 Dimensions

Position	Description	Millimeters
A	Dispenser width	390
B	Dispenser depth	426
C	Dispenser depth with door open	500
D	Dispenser height	562
E	Dispenser height with door open	755
F	Distance from top of dispenser to front of open door	193
G	Clearance with drip tray in place	130
H	Clearance with drip tray removed	165

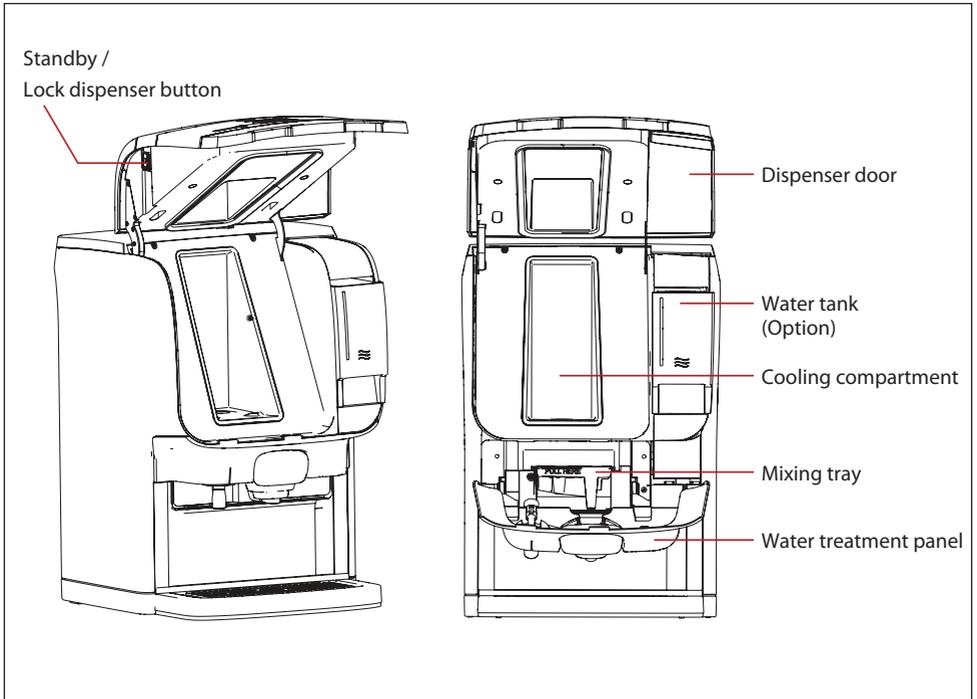


3- Part overview description

3.1 Front view



3.2 Interior view



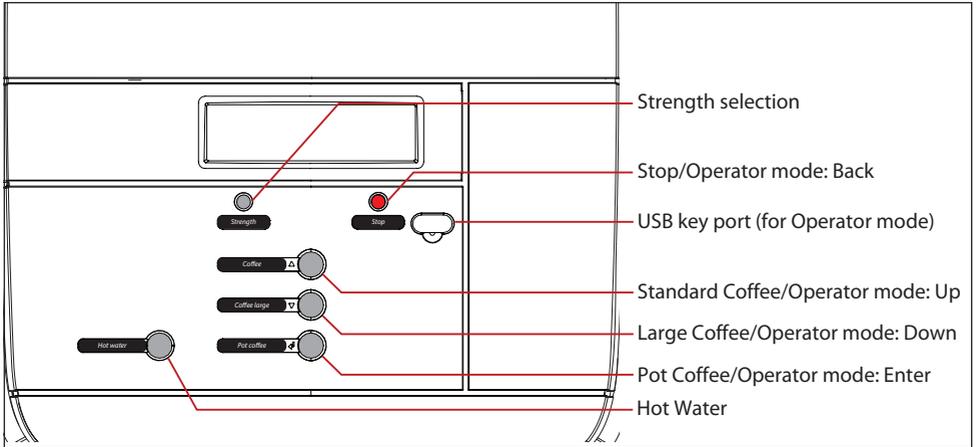
3- Part overview description

3.3 Button functions

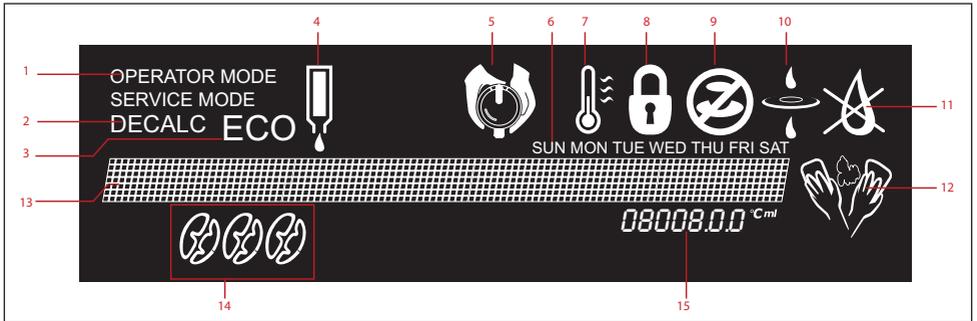


Note:

Some options are not available in all markets.



3.4 Display overview

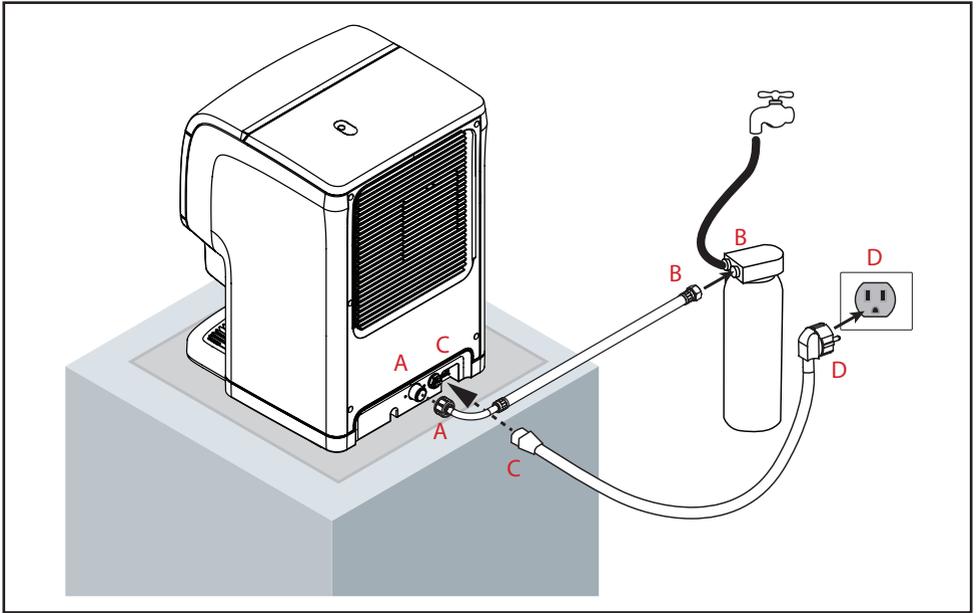


POS	Description
1	Operator/service mode The USB operator / service stick is inserted or WBSD is connected
2	Descaling is needed
3	Energy saving mode is activated
4	Product pack is empty
5	Cup animation
6	Date
7	Low temperature, boiler is heating up
8	Lock symbol The dispenser is locked and cannot dispense drinks

POS	Description
9	Delivery blocked The dispenser is locked and cannot dispense drinks
10	Replace the water filter
11	Internal water tank is empty, refill the tank
12	The dispenser needs to be cleaned
13	Message bar Line messages are displayed to guide you through the cleaning, programming steps, or in case of errors
14	Volume strength Mild, regular or strong drink to be dispensed
15	Info-field Displays cooling compartment temp, time, etc.

4- Dispenser start up & storage

4.1 Dispenser start-up



- Place the dispenser on a flat horizontal surface designed to support the operational weight of the dispenser.
- Connect the water inlet hose (A to A), and then open the water tap/filter (B to B). Check for leaks.
- Connect the power cord (C to C), and insert the power plug in the wall socket (D to D), the dispenser will start automatically, fill up and heat the boiler, and begin to chill the cooling compartment. Drink delivery will be blocked until the water in the boiler has reached the correct temperature.



Note:

It may take 24 hours or more for the cooling compartment to cool down completely.

4.2 Dispenser storage

Take the following preparations when the dispenser will not to be used for a long period (e.g.- holidays):

- Remove the product pack and check the expiry date, if they will soon expire they should be disposed of.
- Store opened product pack in a refrigerator until you switch the dispenser back on and it has cooled down again. If the expiry date has passed, the packs should be disposed of.
- Clean and flush the dispenser.
- Disconnect the power plug from the socket.
- Close the water tap.



Note:

If the dispenser has been shut down for a longer period, the date and time must be reset so the programmed cleaning cycles and ECO settings are reactivated.

5- Product pack handling



Note:

- Always observe basic and personal hygiene, wash hands before handling product packs.
- Use only food-grade cleaning agents for the drink dispenser. Clean the dispenser's exterior parts with a soft, clean, damp cloth.
- Use only fresh drinking water.



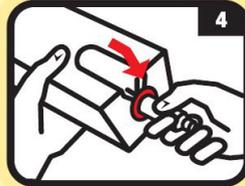
- Wash hands first, shake pack at least 10 times, remove plastic film.



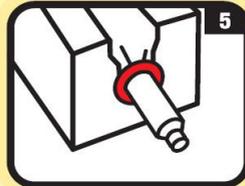
- Pull perforated strip back from pack.



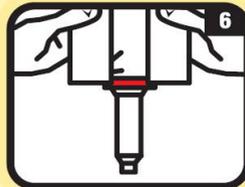
- Take dosing tube out of pack.



- Pull dosing tube towards red ring on pack.



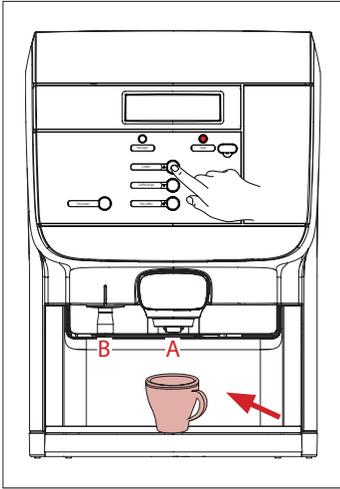
- Red ring on dosing tube must cover red circle on outside of pack, check that dosing tube is straight and correctly positioned.



- Reverse pack and place pack in dispenser.

6- Daily operation

6.1 Dispensing a cup of coffee or hot water



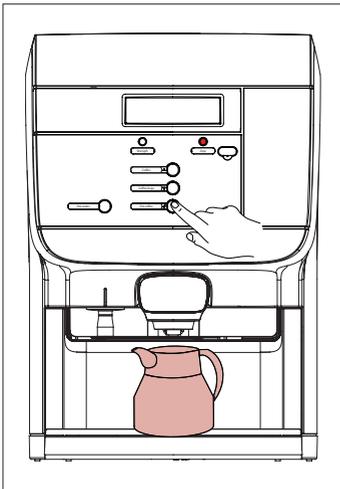
- Place a cup on the drip tray under the middle outlet for a coffee (A) or under the left outlet for hot water (B).
- Press the coffee button or hot water button for a cup of drink.



Warning:

- The drinks dispensed are hot! Avoid scalding!
 - Keep hands and other body parts away from the dispenser while drinks are being delivered.
 - Never leave children unsupervised near the dispenser.
- When programmed for portioned flow, the dispenser will dispense coffee or hot water from one or the other of the outlets, depending on drink selection, and stops automatically after one cup has been dispensed.
 - When programmed for free flow, simply press and hold the coffee or hot water button until the dispenser has dispensed the desired amount of coffee or hot water.
 - Press the **STOP** button at any time to cancel drink delivery.

6.2 Dispensing a pot of coffee (some options not available in all markets)



- Place a pot under the middle (coffee) outlet and press the pot coffee button.



Warning:

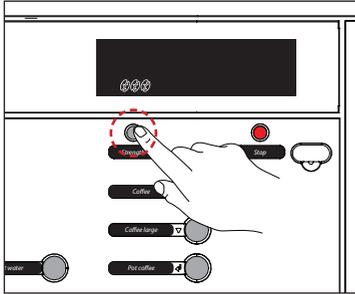
- The drinks dispensed are hot! Avoid scalding!
 - Keep hands and other body parts away from the dispenser while drinks are being delivered.
 - Never leave children unsupervised near the dispenser.
- The dispenser will dispense coffee continuously from the middle outlet and stop when the preset amount has been delivered.
 - Press the **STOP** button at any time to cancel drink delivery.
 - You can also press the **STOP** button if you want to dispense any amount less than the preset amount.
 - Your supplier can change the standard pot volume setting on request.

6- Daily operation

6.3 Drink delivery with pre-selections

Your dispenser supports pre-selection options. The service technician may activate pre-selection options during installation. When the pre-selection button is pressed, the following pre-selections can be activated.

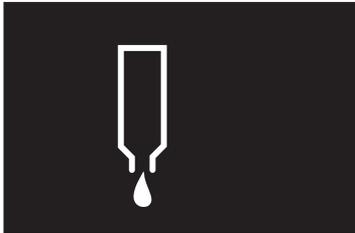
- Strength (mild, regular or strong drinks)



Strength pre-selection

- Place your cup.
- Press the pre-selection STRENGTH button until you reach your desired setting. The bean icon will change between mild (one bean), regular (two beans) and strong (three beans).
- Press the desired drink button. Your drink will be delivered with the selected strength.

6.4 Product pack replacement

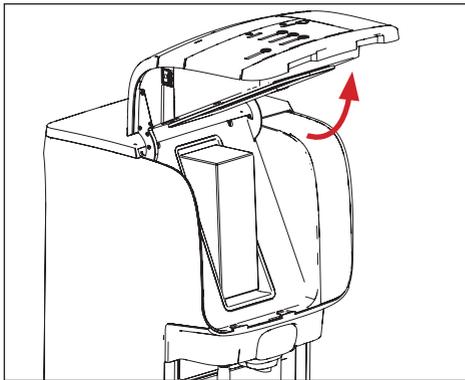


The display shows an icon when the product pack is empty. Follow the instructions below to replace the product pack.

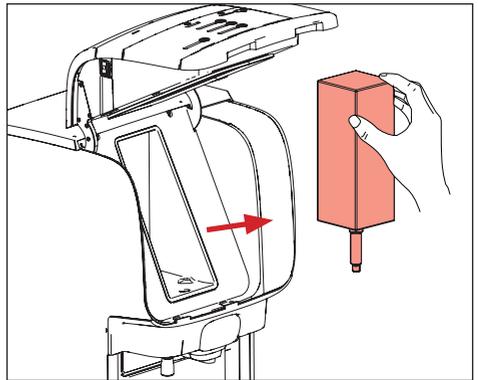


Caution:

Never use a frozen or damaged product pack. Do not use a product pack if the "Best before" date has expired.



1. Open the dispenser door to access the cooling compartment and product packs.



2. Remove the empty product pack and replace with a new one.

6- Daily operation

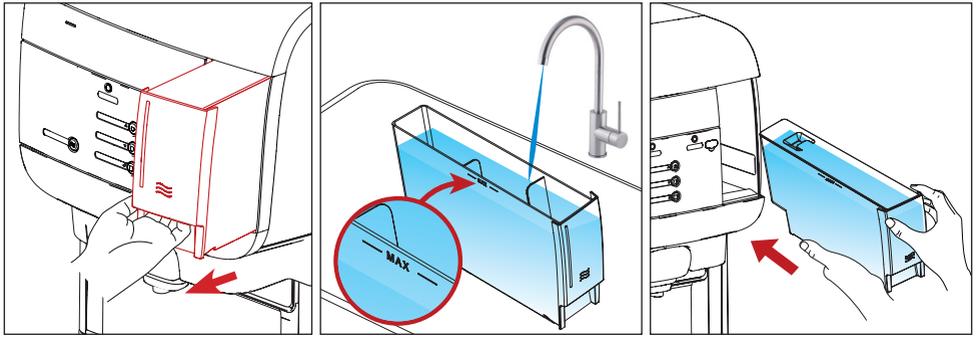
6.5 Filling water tank



Only for dispensers fitted with water tank option.

The display shows an icon when the internal water tank is empty (A). In this state the dispenser will also be blocked from dispensing drinks (B), it will be unlocked once the tank is refilled.

Please follow the instruction to refill the water tank.



1. Grab the tank in the handle at the front. Push slightly up while pulling the tank straight out.
2. Fill up the tank to the MAX indication (3L) with fresh and cold tap water.
3. Put the water tank back into the dispenser. Push the tank all the way in until it hooks in place at the front.

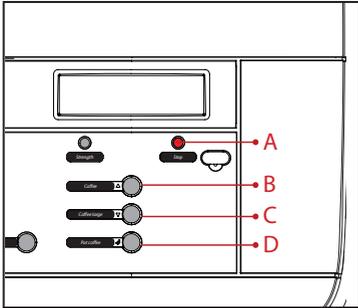


Note:

When replacing the water tank into the dispenser, make sure it is inserted fully into the machine and that the display shows normal functionality.

7- Cleaning

7.1 Navigation buttons



In operator and cleaning mode, 4 UI buttons are used to enter the cleaning mode and navigate the menus.

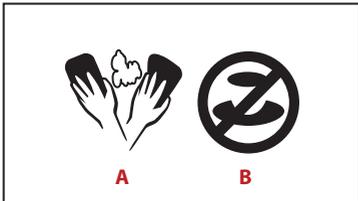
A Stop = BACK

B Drink button top right = UP

C Drink button middle right = DOWN

D Drink button bottom right = ENTER

7.2 Cleaning procedures



There are two different cleaning programs:

- **"Flushing"** the drink outlets.
 - **"Cleaning"** the cooling compartment and the drink outlets.
- Your Service provider can select the weekdays for **"Flushing"** and **"Cleaning"** programs in the operator menu under **CLEANING DAYS**.



Caution:

It is mandatory to run the **"Flushing"** program at least once a week to guarantee food safety.

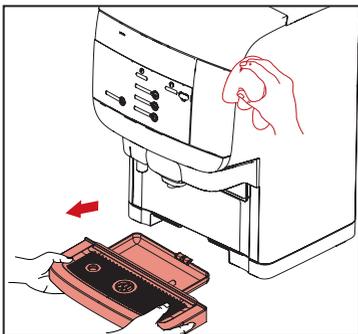
When to clean the dispenser

Run the cleaning program when the cleaning icon (A) appears in the display.

If the dispenser is not cleaned and/or flushed within 24 hours, the drink delivery will be blocked and the delivery blocked icon (B) will appear in the display.

The cleaning program must run to completion before the dispenser will resume drink delivery.

7.3 Exterior cleaning



Note:

It is advised to clean the exterior of the dispenser daily. To prevent accidentally dispensing drinks while cleaning the areas around the buttons you can lock the drink dispensing features by opening the door and pressing the "Standby" button. Afterward, press "Standby" again to return to normal dispensing functions.

1. Remove the drip tray and empty it if needed, clean the drip tray with a cloth or brush under warm running water.
2. Clean the exterior of the dispenser with a damp, clean cloth.

7- Cleaning

7.4 Flushing

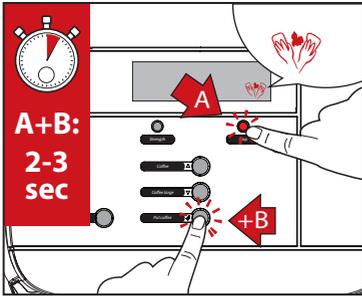


Fig.1

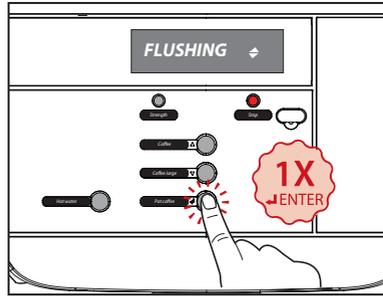


Fig.2

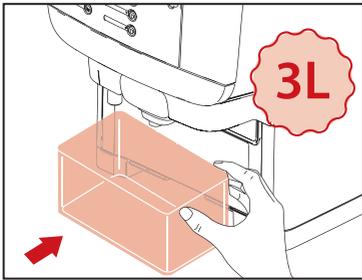


Fig.3

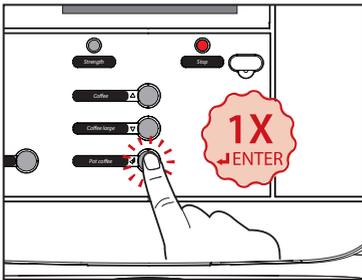


Fig.4

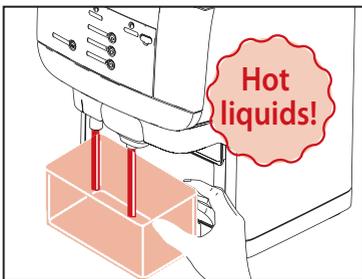


Fig.5

Note:

You can flush the dispenser at any time by using the procedure described below.

1. Press and hold **STOP** (A) and **ENTER** (B) buttons simultaneously for 2-3 seconds to enter the flushing mode (See Fig.1).

2. The display will show **FLUSHING**, press **ENTER** to continue. (See Fig.2) The display will show:

PLACE BIN MIN 1L PRESS ENTER TO CONFIRM

3. Place a 3 liter container (See Fig.3) under the drink outlets, then press **ENTER** (See Fig.4).

4. The dispenser will begin flushing automatically (See Fig.5). **CAUTION HOT LIQUIDS** will shown on the display. When flushing is finished, the dispenser is now ready for normal dispensing again.

Warning:

The flushing water is very hot! Avoid scalding! Keep hands and other body parts away from the dispenser during the flushing process. Never let children perform the flushing procedures.

7- Cleaning

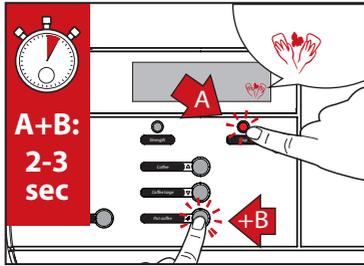


Fig.1

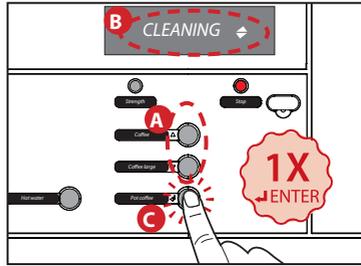


Fig.2

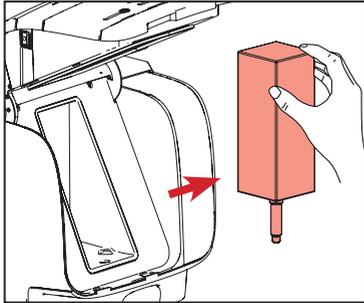


Fig.3

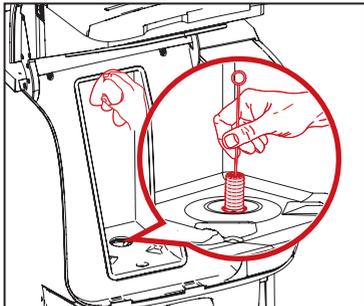


Fig.4

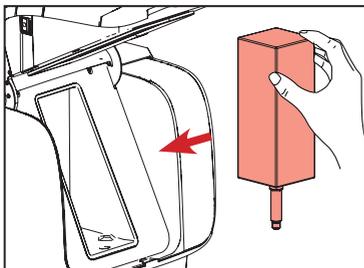


Fig.5

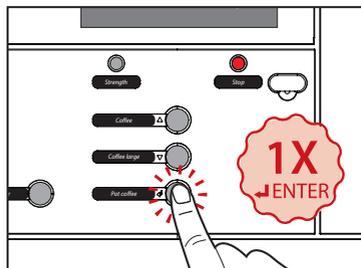


Fig.6

7.5 Cleaning the doser opening and cooler box

1. Press and hold **STOP** (A) and **ENTER** (B) buttons simultaneously for 2-3 seconds to enter the cleaning mode (See Fig.1).
2. The display will show **FLUSHING**, press **UP** or **DOWN** (A) until the display shows **CLEANING** (B), then press **ENTER** (C) to continue (See Fig. 2). The display will show:

REMOVE PRODUCT PACKS CLEAN COOLING BOX

3. Open the dispenser door and remove the product pack (See Fig.3). When the pack has been removed the display will show **CLEAN COOLING BOX PRESS ENTER TO CONFIRM**
4. Clean the doser opening with a brush and the interior of the cooling compartment with a clean, damp cloth and dry with a clean cloth or paper towel (See Fig.4). Then replace the product pack (See Fig.5).
5. Press **ENTER** to continue the cleaning procedure (See Fig.6). The display will show:

REMOVE AND CLEAN MIXING TRAY (Proceed to next page).

7- Cleaning

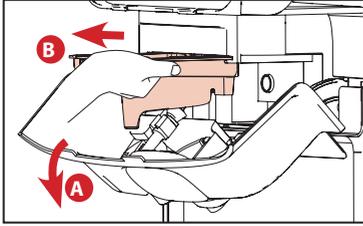


Fig.1

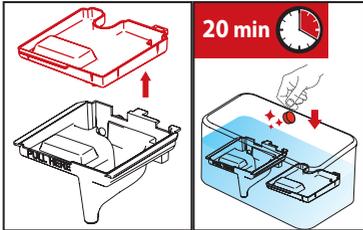


Fig.2

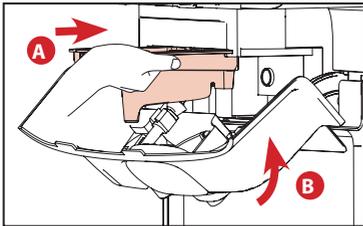


Fig.3

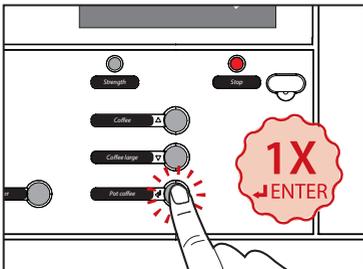


Fig.4

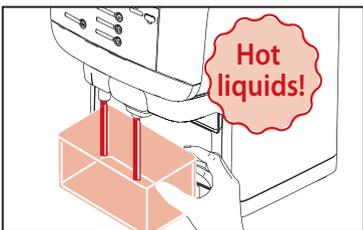


Fig.5

User manual

7.6 Removing and cleaning the mixing tray

1. The display will show: **REMOVE AND CLEAN MIXING TRAY**
2. Follow the steps below:
 - A. Open the water treatment panel. There will be an audible beep.
 - B. Pull the mixing tray straight out. There will be another audible beep. (See Fig.1)
3. Remove the mixing tray cover by simply pulling it straight up. Place the mixing tray parts in a bin with locally approved food-grade cleaning agent and hot water and soak for approximately 20 minutes. Rinse with clean water and dry before replacing. (See Fig.2)
4. The display will show: **REINSTALL MIXING TRAY**, slide the cleaned mixing tray back into its original position (A). and close the water treatment panel (B) (See Fig.3).
5. Press **ENTER** to begin flushing (See Fig. 4). The display will show: **PLACE BIN MIN 1L PRESS ENTER TO CONFIRM**
6. Place a 3 liter container (See Fig.5) under the drink outlets, then press **ENTER** (See Fig.4). When final flushing is finished, the dispenser is now ready for normal dispensing again.



Note:

Comply with the safety instructions and cleaning instructions on the cleaning agent packaging. Optionally, the mixing tray can be washed in a dishwasher.



Note:

There is a sensor that detects if the mixing tray is in the correct position. It is not possible to continue the cleaning process until the mixing tray is installed in the correct position.



Warning:

The flushing water is very hot! Avoid scalding! Keep hands and other body parts away from the dispenser during the flushing process. Never let children perform the cleaning procedures.

7- Cleaning

7.7 Replacing product pack and flushing the outlet

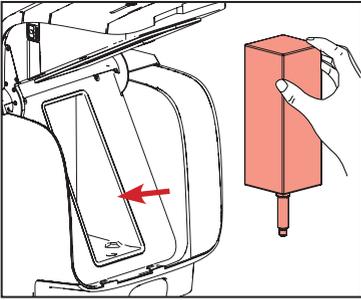


Fig.1

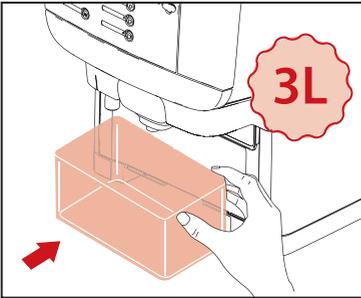


Fig.2

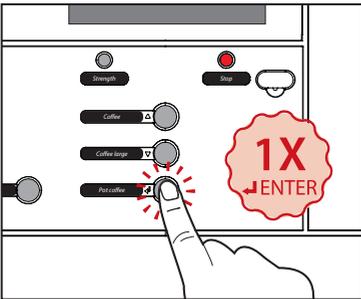


Fig.3

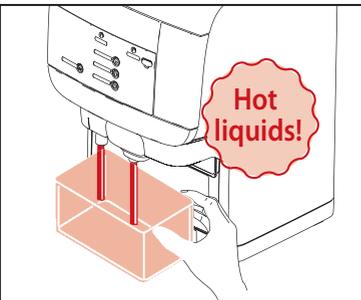


Fig.4

1. When the pack is removed, the display will show:

PLACE BACK PRODUCT PACK

Reinstall the product pack if it has not passed the expiry date. If expired, replace with a new product pack (See Fig. 1).

2. When the pack has been placed in the cooling compartment, the display will automatically continue and show: **PLACE BIN MIN 1L PRESS ENTER TO CONFIRM**

3. Remove the drip tray and place a 3 liter container (See Fig.2) under the outlets, then press **ENTER**.

4. Press **ENTER** to begin flushing the drink outlets (See Fig 3-4). **CAUTION HOT LIQUIDS** is shown in the display.

When done, dispose of the flushed water and replace the drip tray. The dispenser is ready for use.



Warning:

The water being dispensed is hot! Avoid scalding! Keep hands and other body parts away from the dispenser during the flushing process. Never let children perform the cleaning procedures.

7- Cleaning

7.8 Cleaning the foam air filter

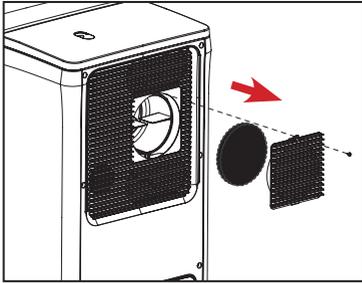


Fig.1



Fig.2

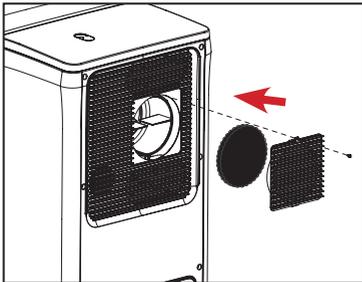


Fig.3

1. Remove the fixing screw and open the removable ventilation cover to access the foam air filter. (See Fig.1)
2. Rinse the air filter and cover with warm water to remove any accumulated dust. Squeeze excess water out of the foam air filter and dry the cover with a towel to prevent water getting into the air inlet. (See Fig.2)
3. Replace the air filter and ventilation cover and reinstall the fixing screw. Do not overtighten the screw. (See Fig.3)



Note:

The air filter should be cleaned once per month under normal conditions, or twice per month in extremely dusty conditions.

7- Cleaning

7.9 Cleaning the water tank

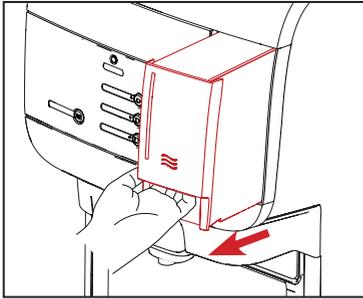


Fig.1

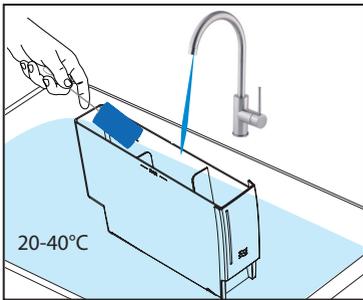


Fig.2

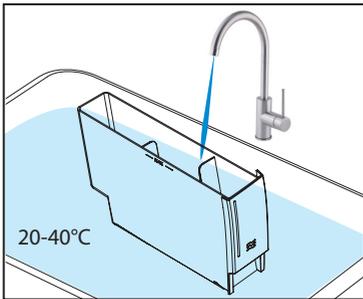


Fig.3

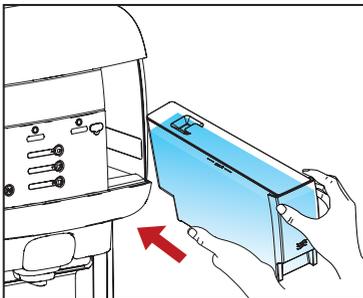


Fig.4

1. Remove the water tank by lifting slightly, then pulling straight out. (See Fig.1)
2. Wash the water tank with clean water, 20-40°C . A food-safe cleaning agent may be used as needed. (See Fig.2)
3. Rinse the water tank thoroughly with clean water, 20-40°C. (See Fig.3)
4. Refill the water tank to the MAX level with fresh, clean water and replace it in the dispenser. (See Fig.4)



Note:

When replacing the water tank into the dispenser, make sure it is inserted fully into the machine and that the display shows normal functionality.

8- USER PROGRAMMING

8.1 Activating the operator mode

Remove the cover and insert the supplied operator USB key.

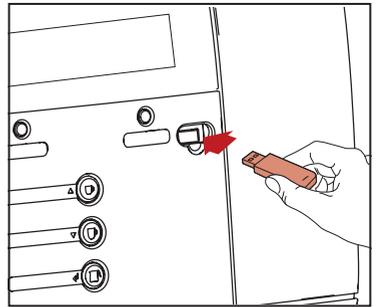
This immediately starts the operator mode.

The first menu item (**COUNTERS**) is displayed.

The following menus are available:

- **COUNTERS** - read counters
- **STRENGTH** - change drink strength
- **DATE / TIME** - set date and time
- **CLEANING DAYS** - set weekdays for cleaning and flushing
- **ECO SETTINGS** - energy saving mode settings
- **TELEPHONE #** - ENABLE/DISABLE and set telephone numbers for service and operator.
- **LANGUAGE** - Choose the operating language to be used by the machine.

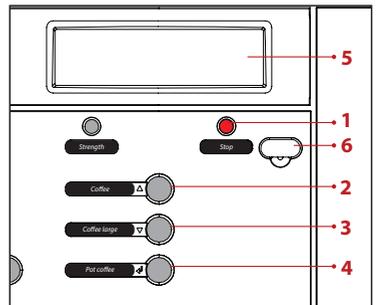
Please note that some menu items might be disabled by the service technician. Contact your Cafitesse systems supplier if you need your settings altered.



8.2 Operator mode controls

1. **STOP (Back) button** - Go to previous menu
2. **Scroll up or increase value**
3. **Scroll down or decrease value**
4. **Enter menu**
5. **Display**
6. **Port for USB key**

Note:
Dispenser programming is not available in all markets.
Some menus may be disabled depending on dispenser configuration.



8.3 COUNTERS

In the **COUNTERS** menu, you have various possibilities to read out the drink counters:

- **TOTAL COUNTERS** - Counter that is not possible to reset.
- **RES COUNTERS** - Counter that is possible to reset.

Note:
Press **STOP** button to go back one level within the **COUNTERS** menu.

1. Select the **COUNTERS** menu by using ▲ or ▼ and press ◀ to access it.
2. Select either **TOTAL COUNTERS** or **RES COUNTERS**, press ◀ to access it.
3. The display will show **TOT MACHINE COUNTER** alternating with **PRESS DRINK BUTTON**.
In the small number field below the text row the total amount of drinks dispensed by the dispenser is shown.
4. To see counter for each button individually, press the desired drink button. Ex. if you press a button it will show **TOT DRINK 1** and then display the number of drinks for that button in the small number field.
5. To go back press **STOP** button, then you can select a different drink to view.

8- USER PROGRAMMING

8.4 STRENGTH

In the **STRENGTH** menu, you can change the drink strength for all available drinks at once in the range of +10% to -10%.

1. Select the **STRENGTH** menu by using ▲ or ▼ and press ← to access it.

The following message appears on the display:

STRENGTH: + X %

2. Increase or decrease the drink strength using ▲ or ▼ .

3. Confirm the required value with ← . The new cup strength will be accepted immediately.



Note:

If you would like to modify the drink strength again, press ← .

8.5 DATE/TIME

You can set the date and time in the **DATE/TIME** menu.

The time setting needs to be adjusted at the start and end of daylight saving time.

You can change the drink strength for all available drinks at once in the range of +10% to -10%.

1. Select the **DATE/TIME** menu by using ▲ or ▼ and press ← to access it.

The date and time settings are shown on the display. The month setting is flashing.

2. Use ▲ and ▼ to select the correct value.

3. Press ← to go to the next field.

4. Repeat steps 1 and 2 for all fields:

MONTH → DAY → YEAR → HOURS → MINUTES

5. When all fields are set you will see the time.



Note:

If the dispenser has been shut down for longer periods, the date and time must be set again.

8.6 CLEANING DAYS

You can set the days that you want to clean or flush the dispenser in the **CLEANING DAYS** menu. Select the **CLEANING DAYS** menu by using ▲ or ▼ and press ← to access it.

There are two submenus:

- **CLEAN** - set "CLEAN" days
- **FLUSH** - set "FLUSH" days



Caution:

It is mandatory to run the "Cleaning" program at least once a week to guarantee food safety.

8.61 Determining cleaning days

The dispenser only needs to run the "Cleaning" program once a week. You can select any day you prefer.

You must select at least one day with a maximum interval of 6 days in between. The table below indicates which days can be combined (Yellow = Cleaning).

8- USER PROGRAMMING

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat
Sun	Mon	Tue	Wed	Thu	Fri	Sat



Note:

You can always set more cleaning and/or flushing days than the minimum required number of days.

8.62 Setting “Clean” days

1. Use ▲ or ▼ to select the **CLEAN** submenu. The icon indicates the active day(s) for cleaning:

SUN MON TUE WED THU FRI SAT
CLEAN

2. Press ← to enter the submenu.

The cleaning icon is displayed, it is set on **SUN** (Sunday) by default:

SUN MON TUE WED THU FRI SAT
CL. SET:

3. Use ▲ or ▼ to select the preferred cleaning day.
4. Press ← to access the selected day, use ▲ or ▼ to select **CL.SET** (cleaning set) or **CL.OFF** (cleaning off) for that day. Press ← to confirm the selections.
The cleaning icon will appear under the activated cleaning day(s).



Note:

Several days for cleaning can be set in sequence.

5. Press **STOP** or ← to go back one level within the **CLEANING DAYS** menu.



Note:

If you set a faulty combination of days, the dispenser will automatically return to default cleaning on Monday and Thursday.

8.63 Set days for “Flush”

1. Use ▲ or ▼ to select the **FLUSH** submenu.
The icon indicates the active day(s) for flushing:

SUN MON TUE WED THU FRI SAT
FLUSH:

2. Press ← to enter the submenu.

The flushing icon is displayed, it is set on **SUN** (Sunday) by default:

SUN MON TUE WED THU FRI SAT
FL. SET:

3. Use ▲ or ▼ to move the icon to the day you would like to select or deselect for flushing.
4. Press ← access the selected day, use ▲ or ▼ to select **FL.SET** (flushing set) or **FL.OFF** (flushing off) for

8- USER PROGRAMMING

that day. Press **←** to confirm the selections.

The flushing icon will appear under the activated flushing day(s).



Note:

Several days for flushing can be set in sequence.

5. Press **STOP** to go back one level within the **CLEANING DAYS** menu.

8.7 ECO SETTINGS

You can reduce power consumption by using the menu **ECO SETTING**. These settings only apply to periods during which the dispenser is not used. Select the **ECO SETTINGS** menu by using **▲** or **▼** and press **←** to access it. There are submenus as below:

- **ECO ENABLED/DISABLED**
- **ECO TEMP**
- **ECO MONDAY**
- **ECO TUESDAY**
- **ECO WEDNESDAY**
- **ECO THIRSDAY**
- **ECO FRIDAY**
- **ECO SATURDAY**
- **ECO SUNDAY**



Note:

- When the energy saving mode is activated, the **ECO** icon is shown on the display.

- The dispenser will become active again when any button is pressed. If this function is enabled it will also show **ECO WAKEUP**, alternating with **PRESS DRINK BUTTON** in the display.

Your Cafitesse system supplier can disable this function if you do not want the dispenser to be used while in **ECO** mode.

8.71 ENABLED/DISABLED ECO mode

1. Use **▲** or **▼** to select the **ECO ENABLED/DISABLED** submenu and press **←** to access it. The status is flashing on the display.
2. Use **▲** or **▼** to select **ENABLED** or **DISABLED**.
3. Press **←** to confirm the selected status.
4. Press **STOP** or **←** to go back one level within the **ECO SETTINGS** menu.



Note:

By default the ECO mode is enabled between 20:00 & 07:00 hours.

8.72 Setting the ECO start and stop times

1. Use **▲** or **▼** to select the submenu from **ECO MONDAY** to **ECO SUNDAY** you want.
2. Press **←** to enter the submenu. The current day of the week is shown on the display.
3. Use **▲** or **▼** to select the **ECO START** or **ECO STOP** submenu. The current ECO time is shown on the display.
4. Press **←** to enter the submenu. The option hour setting flashes and is active.

8- USER PROGRAMMING

5. Use ▲ or ▼ to set the desired time (hours).
6. Confirm with ◀. The option minutes setting flashes and is active.
7. Use ▲ or ▼ to set the desired time (minutes).
8. Confirm with ◀. The new ECO time is shown on the display.

8.73 Setting the ECO boiler temperature

1. Use ▲ or ▼ to select the **ECO TEMP** submenu. The current ECO boiler temperature is shown on the display (default = 63.0°C).
2. Press ◀ to enter the submenu. The temperature setting is flashing.
3. Use ▲ or ▼ to select the desired temperature.
4. Confirm with ◀. The new ECO boiler temperature is shown on the display.



Note:

The lower the ECO boiler temperature is set, the longer it takes for the dispenser to become fully functional again after exiting ECO mode.

8.8 TELEPHONE#

You can set the telephone numbers of operator and service in this menu. You can also select whether the numbers should be displayed in case of:

- **Cleaning is required (operator)**
- **A product pack is empty (operator)**
- **A malfunction is detected (service)**

Select the **TELEPHONE #** menu by using ▲ or ▼ and press ◀ to access it. The status is shown in the display: **OPERATOR NR: 0123456789** by default.

There are four submenus:

- **SHOW OPERATOR NR**
- **SHOW SERVICE NR**
- **SET OPERATOR NR**
- **SET SERVICE NR**

8.81 ENABLED/DISABLED telephone numbers

1. Use ▲ or ▼ to select the **SHOW OPERATOR NR** or **SHOW SERVICE NR** submenu and press ◀. The display shows: **Y** (yes) or **N** (no)
2. Use ▲ or ▼ to select **Y** to activate the number display or **N** to deactivate the number display.
3. Confirm with ◀. The new setting will then be shown continuously on the display.

8.82 Set telephone numbers

1. Use ▲ or ▼ to select the **OPERATOR NR** or **SERVICE NR** submenu and press ◀. The display shows the telephone number. The first digit is flashing: **O: 0123456789**



Note:

O = operator, S = service

8- USER PROGRAMMING

2. Use ▲ or ▼ to change the first digit.
3. Confirm with ←. When confirmed the second digit starts flashing.
4. Repeat steps 2 and 3 until all 10 digits are set. The new telephone number will be shown on the display.

8.9 Language

1. Use ▲ or ▼ to select the **LANGUAGE** submenu and press ← to access it. The status is flashing on the display.
2. Use ▲ or ▼ to select language to be used for the machine.
3. Press ← to confirm the selected status.
4. Press **STOP** or ← to go back previous menu.

9- Troubleshooting

Symbol	Cause	Action
 REFILL PRODUCT	The product pack is: 1. Empty 2. Incorrectly positioned 3. Not present	<ul style="list-style-type: none"> • Replace the empty product pack. • Check whether the product pack is inserted correctly. • Insert a product pack. • Call the operator when the number is shown on the display.
 BOILER HEATING UP	The water in the boiler has not yet reached the required temperature.	The drink delivery of the dispenser is blocked until the water reaches the correct temperature.
	The drink delivery is blocked because the Standby/Clear-Error button on the dispenser was pressed.	Press the standby / Clear-Error button again to unlock the dispenser.
	The dispenser must be cleaned.	Run the "Cleaning" program within 8 hours. Call the operator if the phone number is shown on the display.
 CLEANING OVERDUE	The drink delivery is blocked because the dispenser was not cleaned as scheduled.	Run the "Cleaning" program immediately. Call the operator if the phone number is shown on the display.
 CHANGE WATER FILTER	The water filter of the dispenser must be replaced	Contact service to replace the water filter.
ECO ECO WAKEUP / PRESS DRINK BUTTON	The drink delivery is blocked because the energy saving mode is switched on.	The ECO mode will end automatically at the set time.

9- Troubleshooting

Symbol	Cause	Action
E17/ E18	Water system error	<ul style="list-style-type: none"> • Check if the water supply line to the dispenser is blocked / pinched and confirm that the water tap is opened completely. • Press and hold the LOCK/CLEAR button for 5 seconds to restart the dispenser. • Possible leak inside the dispenser. • Contact service if the error remains.
E19	Possible internal water leak detected	<p>Water is reaching the dispenser, but the boiler is not detected to be filling up, possible leak or sensor failure. Close the water supply at the tap or empty the water tank and turn off the dispenser at the main power switch, then contact service for inspection and repairs.</p>
E30	Cooling error	<ul style="list-style-type: none"> • Check the ventilation area behind the dispenser and the ambient temperature of the dispenser, and clean the air filter / ventilation grid, if necessary. • Press and hold the LOCK/Clear switch for 5 seconds to restart the dispenser. • Contact service if the error remains.
 WATER TREATMENT / PANEL REMOVED	Water treatment panel is not detected	<ul style="list-style-type: none"> • Check if the water treatment panel is incorrectly placed / missing. • Contact service if the error remains.
 MIXING TRAY REMOVED	Mixing tray not detected	<ul style="list-style-type: none"> • Check if the mixing tray is incorrectly placed / missing. • Contact service if the error remains.
DRIPTRAY FULL	Drip tray is full of water	<ul style="list-style-type: none"> • Remove the drip tray and empty it of waste water.
 REFILL WATER TANK	Internal water tank is empty	<ul style="list-style-type: none"> • Remove the internal water tank and fill it with fresh tap water, place it back in to the dispenser; the warning will disappear automatically.

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