

## **Excellence Compact Touch**

Troubleshooting



**Problem:** [Cooling temperature is too high]

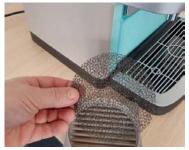
**Action:** Check the below mentioned cooling related points.



Check if the door of the cooling compartment is fully closed.



Check if the cooling filter is not dirty/clogged.
The filter is located in the detachable cover at the machine rear side. Open the cover to reach it.



Take the filter out and clean it (under a running tap, and wipe dry)



Check if there is sufficient ventilation space behind the machine (approx. 10 cm / 4 inch)



Press the [standby] button for 5 seconds to reset the machine. The button is located at the left side of the door. (Open the door to reach)



Do you have any questions or does the problem persist? Please contact the helpdesk of your local service organization.