

Excellence Compact Touch

Troubleshooting



Error / message: [Error 60 Mixing tray not present]

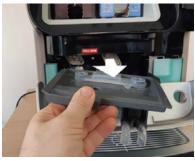
Action: Check if the mixing tray is correclty (re)installed. (This may occur after cleaning)



Open the water treatment panel.



Check if the mixing tray (1) is present, and/or full inserted into the machine.



If the mixing tray cannot be fully inserted: Remove the mixing tray (pull towards you).



Press the sealing onto the mixer tray.



Slide the mixer tray back into the machine. If necessary, exercise a little pressure to ensure it is fully inserted.

LET OP: First remove the ingredient pack from the cooling compartment. (Otherwise, the spouts of the packs may get damaged)



Do you have any questions or does the problem persist? Please contact the helpdesk of your local service organization.