



Problem: [Water filling takes too long] water tank version

Action: Check if the water tank is filled and fully inserted in the machine.

N.B. If the water tank is not fully inserted it can also cause [244 Pump error] Clean the water tank thoroughly and follow the steps shown below.



Fully insert the water tank into the machine.

Does the message remain? Take the water tank out.

Check in the process if there is water inside the tank and refill if necessary.



Check if there are no objects inside the machine that may hinder the water tank. (or prevent that the tank is correctly and fully inserted)



Slide the water tank back into the machine.



Press the [standby] button for 5 seconds to reset the machine. The button is located at the left side of the door. (Open the door to reach)



Do you have any questions or does the problem persist? Please contact the helpdesk of your local service organization.