

Cafitesse Excellence Touch

Troubleshooting

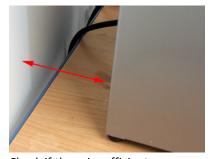


Problem: Error 30 [Cooling temperature is too high] **Action:** Check the below mentioned cooling related points.

The cooling temperature is (too) high. The message does not necessarily indicate a breakdown. For instance, the machine may been switched off over a longer period causing the cooling temperature to rise.



Check if the door of the cooling compartment is fully closed.



Check if there is sufficient ventilation space behind the machine. (over 5 cm or 2")



The code may also appear when a new product pack (Café Milc) is placed.

The code will disappear as soon as the correct cooling temperature has been reached.



Do you have any questions or does the problem persist? Please contact the helpdesk of your local service organization.